

"The future of Quality Leadership in IT-age"



16TH ANQ CONGRESS 19-20 SEPTEMBER 2018 IN ALMATY AT THE INTERCONTINENTAL HOTEL



CONGRESS RELATED EVENTS

17 September, 2018 — ANQ CEC Meeting
18 September, 2018 — ANQ Board Meeting
19-20 September, 2018 — 16th ANQ Congress
21 September, 2018 — IAQ General Meeting
21 September, 2018 — Technical visit

Important Dates

May 15, 2018: Deadline for Abstract submission

May 31, 2018: Notification of Abstract approval

June 15, 2018: Deadline for Full Paper submission

Sept. 19-20, 2018: ANQ Congress 2018 in Almaty, Kazakhstan

Call for Papers

Papers are invited in the following proposed topics:

- Quality innovation in manufacturing
- Change and risk management
- Leadership, team development and quality culture
- Environment and safety management
- Sustainable development and social responsibility
- Quality management in IT industry
- Improvement of public service quality
- Technology and models for business excellence
- Quality management in service industry and customer satisfaction
- Standardization, metrology and accreditation
- Management and personnel certification
- IT-technologies in industry and service sectors
- NOTE: Papers on other topics are welcomed, according to the general topics focus on the Congress.

Further Information

Congress website: <https://anq2018.org/>

Email: info@anq2018.org

Telephone: +7 (727) 250 50 60

